

8
DORYSSA
On the Beach
SUITES



Sustainability Report 2017-2018

May 2019

Αν επιθυμείτε να λάβετε την παρούσα έκθεση αειφορίας στα Ελληνικά, μπορείτε να μας στείλετε ένα e-mail στο **info [at] onthebeachsamos.com** ή να μας τηλεφωνήσετε στο **22730-88300**

Description of the location and the hotel

Samos is an island with a history of more than 3000 years. The **Doryssa On the Beach Suites** are located in Potokaki, one of the most enchanting seaside sceneries of the island, right next a major attraction of Samos, the temple of Hera. The hotel is also very close to the historical village of Pythagorion, named after the great Greek philosopher and Mathematician Pythagoras. The tunnel of Eupalinos, an underground cistern and substantial technical work of antiquity, is also located a few hundred meters from the Hotel. These are just some of the available historical sites of the island. Almost the entire Samos is covered by dense vegetation, olives, vines and fruit trees.



This high-quality complex of 16 luxurious suites, spread over an impressive beach overlooking the Aegean Sea. In front of the suites is a beautiful beach with pebbles and sand with beautiful blue waters. There you can enjoy refreshing cocktails, snacks and your favorite coffee. If you have kids, the space above the beach is ideal for play and fun. Aiming at the best possible stay the Suites offer a range of facilities, such as:

Parking - Tennis Court - Mini Market - Lounge Café - Swimming Pool - LCD TV - WI-FI - Nespresso Machine - Kitchen – Microwave Refrigerator - Coco-Mat Bed - Air Condition

Quality of service, guest satisfaction, environmental protection and efficient management of resources, local community integration and staff's wellbeing are a priority to us. For these reasons, we've developed a full set of sustainability policies aiming to guide us towards a more responsible operation.

Summary of Sustainability Policies

ENVIRONMENTAL POLICY

In Doryssa On the Beach Suites we have realized the need to protect the planet's natural resources, Samos in particular, as well as our share of responsibility. Therefore, we constantly strive to limit the negative effects to the natural environment from the activity of our hotel and we are committed to pursuing the highest environmental sustainability.

HUMAN RIGHTS AND STAFF POLICY

In Doryssa On the Beach Suites we respect human rights and disapprove any discrimination with regard to colour, religion, origin / ethnicity / nationality, age, gender / sexual orientation or disability, whether at the expense of a guest, employee, visitor or supplier of our hotel. We also care deeply about the rights of our employees, as we consider them to be this hotel's main competitive advantage in providing high quality services, and thus contributing decisively into shaping a unique hospitality experience for our guests.

LOCAL COMMUNITY POLICY

In Doryssa On the Beach Suites we seek for more than just a harmonious relationship with the local community, in which we operate, and aim to be an important pillar of development and prosperity. Although the continuous improvement of the quality of services we provide to our guests is our primary goal, we also believe that this can be better achieved through our positive contribution to the local community and respect for its inhabitants.

HEALTH AND SAFETY POLICY

In Doryssa On the Beach Suites we give high importance to ensuring the health and safety of our staff, guests and generally everyone within our facilities who may be affected by the work and activities of the hotel.

QUALITY ASSURANCE POLICY

In Doryssa On the Beach Suites it is our main priority to continuously improve the services we offer to our guests. We strive to meet their expectations and offer a unique holiday experience, so most of them will choose to return to our hotel in the future.

CHILDREN'S RIGHTS POLICY

In Doryssa On the Beach Suites we are very sensitive on issues concerning the rights, safety and protection of children. Being an important link in the tourist industry, we understand our responsibility against all forms of child exploitation and abuse, thus we are committed in providing to all minors who are within the jurisdiction of our hotel a safe and pleasant environment.

You can access our full
sustainability policies
on our website



Energy Management

Sources and uses of energy

- ✓ Electricity (air conditioning, cooking/refrigeration, machinery)
- ✓ Gas (<1%, not measured)
- ✓ Thermal solar (water heaters)

Energy consumption

	2017	2018	Target set	Achieved reduction	Target for 2019
Total Consumption (kWh)	33.334	30.844	3%	5,47%	2%
Consumption/guest night (kWh)	6,86	6,49			
Monitoring on a monthly basis					

Measures for 2019

- ✓ Staff training, placing relevant signage in staff areas
- ✓ Guest awareness increase through signs & guidelines
- ✓ Energy efficient equipment for all new equipment
- ✓ Baseline for consumption will be set by analyzing 3 year data (2016-2019)

Water Management

Sources and uses of water

- ✓ Fully licensed municipal water usage (4 water meters), mainly for guest needs and the swimming pool.
- ✓ Quality monitoring (pool water and potable water, as per relevant legislation)
- ✓ Wastewater is connected to the public sewer.

Water consumption

	2017	2018	Target set	Achieved reduction	Target for 2019
Total Consumption (m3)	2.284	2.261	3%	0,01%	2%
Consumption/guest night (m3)	0,47	0,47			
Monitoring on a monthly basis					

Measures for 2019

- ✓ Constant monitoring for any leaks on a daily basis
- ✓ Guest awareness increase through signs, guidelines, towel policy application and notes in rooms
- ✓ Watering gardens exclusively at night with automated system

Chemicals Management

The only chemicals directly procured by the hotel concern the swimming pool.

Pools chemicals consumption

	2017	2018	Target set	Achieved reduction	Target for 2019
Total Consumption (Kg)	275	250	3%	0,01%	1%
Consumption/guest night (kg)	0,05	0,05			
Monitoring on a monthly basis					

Measures for 2019

- Hot water is produced from the sun.
- Bed sheets are changed twice per week and towels only when you ask.
- We avoid the use plastic as much as possible.
- We use environmentally friendly cleaning chemicals.

Waste Management

Doryssa On the Beach Suites do not include any laundry or central kitchen facilities and most of its supplies are coming from the stores of the mother hotel Doryssa Seaside Resort, thus the quantities of waste produced on-site are minimal, just over a 1kg/guestnight (including landfill). The respective average in the hospitality sector exceeds 2kg/guestnight.

Waste Streams Recycled

Types of waste	2017		2018		Target set	Achieved increase	Target for 2019
Paper/Cartons (Kg, Kg/guestnight, Target)	1.079	0,22	1.073	0,23	3%	1,60%	3%
Glass (Kg, Kg/guestnight, Target)	1.785	0,37	1.768	0,37		1,19%	
Metal/Aluminum	Minimal quantities, which are sent for further waste management to the mother hotel Doryssa Seaside Resort						
Batteries							
Light bulbs/tubes							
Electric/electronic equipment							
Plastic	There is no recycling stream for plastic in Samos						

Measures for 2019

- ✓ Staff training on recycling
- ✓ Measure the total amount of waste
- ✓ Seek recycling options for more waste streams (plastic and organic waste)
- ✓ Elimination of single-use plastics (a year earlier from the relevant legislation)
- ✓ Placing recycling bins inside every suite in order to Increase guest awareness and the quantities of recycled waste

Local Community and Staff support

As already said, Doryssa On the Beach Suites are by design integrated in the local community. Our guests have to shop at the local grocery stores in order to prepare their meals or dine out at the numerous restaurants in the nearby town of Pythagorio. They interact daily with local people and create value in the local community. We provide information and make suggestions to our guests about the island and its points of interest. Moreover, they can support with small donations a local animal shelter for stray cats and dogs (a respective box is placed at the reception kiosk).

In addition, the management of the lodging is a stable and constant supporter of the local community by contributing directly to various events and activities and indirectly through providing employment, rents and purchases.

The staff consists of only two people, both locals, working in the hotel for more than 7 years. They are responsible for the daily operation of the lodging, but receive a lot of support in many tasks, such as house-keeping, maintenance, etc. from employees of the mother hotel (a form of internal sub-contracting). They also participate in the various training programs of Doryssa Seaside Resort and enjoy the same written guidelines and support material.

Tell us what you think...

Please, don't forget to provide feedback regarding your stay and our sustainability efforts, using the relevant printed forms in your suites or by e-mail through our website. We need your comments and suggestions in order to improve the services we offer to our guests and the positive impacts to the environment and the local community, while minimising the negative ones.